

W1000



Interactive kiosk solutions: faster customer service and better sales

The W1000 kiosk is a new highlight in the world of multimedia kiosk systems. Its modern design makes it an ideal platform for addressing customers, and the system delivers outstanding versatility for a wide range of market segments and industries, with capabilities for order-taking, service, information provision, and ticket and lottery sales. It can even function as a self-checkout terminal (scan, pay, go).

The W1000 is built for 24/7 operation, and its extremely compact footprint means it is particularly well suited for businesses with space constraints. Compatibility with any software solution and individual configuration options enable universal deployment scenarios.

Attractive, modern design

The lean, elegant design of the W1000 speaks for itself. Characteristic features include its shiny acrylic glass surface, the elegant, yet robust stainless steel frame and the ergonomic placement of the integrated components. The system is ADA-compliant and can be used in barrier-free settings.

The 19" multitouch display ensures optimum functionality and simple operation of even the newest, most sophisticated applications, including the option of gesture control.

The W1000 can be installed into the wall or as a free-standing terminal with a stainless steel base that is bolted to the floor. Different color schemes and inscriptions enable the terminal's look to be customized or adapted to a wide variety of brand images.

State-of-the-art technology

Our proven BEETLE EPOS platform powers the W1000 and delivers exceptional functionality, serviceability and reliability. The system is equipped with energy-saving Intel™ Mobile processors and covers a broad performance spectrum from Atom to Core 2 Duo processor technology. Tried-and-tested peripheral components such as thermal printers, scanners and displays are available, and all common electronic payment processes can be supported by the optional integration of different payment components.

The use of IT market standards ensures that the terminal can be integrated in existing IT system landscapes with maximum flexibility.

Software platform

The W1000 uses a standard PC technology that enables you to run your existing and new applications. In addition to its own software solutions, Wincor Nixdorf also offers various applications from qualified solution partners to ensure that a wide range of solutions, including industry-specific software, can be accommodated.

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Services

Wincor Nixdorf's fast, professional manufacturer service is available for the W1000 as part of the company's complete solution offer. Tailored services enable the highest possible system availability and security worldwide through standardized service processes and efficient remote management based on the Wincor Nixdorf eServices Platform®. If they wish, retailers can even hand over their complete IT operations and the control of their cash processes to Wincor Nixdorf's service organization.

Consulting and integration

Our goal is to provide our customers with the best business benefits as quickly as possible. To make this happen, our professional services organization can provide analysis and concept design services to define the ideal deployment and integration scenarios for your business requirements, including the delivery of integration services to ensure the smooth and timely deployment of systems throughout your store network.

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HIGHLIGHTS

- Lean, elegant design
- Reliable, tried-and-tested technology
- Comprehensive service concept
- Flexible deployment options
- Customer-specific implementation options
- ADA-compliant integration possible

TECHNICAL DATA

General

- Dimensions (H x W x D) in mm:
 - 907 x 480 x 204 (wall-mounted)
 - 1,805 x 480 x 212 mm (pole, standard)
 - 1,605 x 480 x 212 mm (pole, ADA-compliant)
- Weight:
 - Approx. 50 kg (w/o pole)
 - Approx. 80 kg (with pole)

Payment functionalities

Cashless payments

- Integration of the following standard terminals: CCV OPP-B50/C60 with card reader and Ingenico iUx250
- Project-specific implementation of customized EFT countertop terminals from different providers
- Project-specific implementation of NFC solutions

Scanning/printing functionalities

Scanner

- 2D scanner Motorola DS457

Printer

- 80 mm thermal printer (TH230+ as standard)
- Project-specific implementation of country-specific 80 mm MF printer solutions

Customer interaction

Display

- 19" LCD TFT projective-capacitive touch screen (format 4:3)
- Loudspeakers
- Camera (optional)

System unit

PC-System

- BEETLE /M-II plus or optional BEETLE M-III
- Energy-efficient Intel processor technology
- Intel Active Management Technology (AMT)

Software

- Microsoft 7®, POSReady7®, Windows XP®, WNLPOS (optional)

Chassis

- Steel housing with stainless steel frame
- Front made of hardened acrylic glass
- Stainless steel base
- Logo display with LED lighting (optional)
- Customer-specific color scheme (optional)
- Optionally ADA-compliant (barrier-free design)

Installation options

- Free-standing with base
- Wall-mounted
- Into-the-wall installation with wooden frame structure

Services (optional)

- Global deployment services: rollout and installation
- Availability services: fast recovery and regular maintenance services
- Operational services: remote management and help desk for user support and fast resolutions
- Automated processing of cashless transactions

Operating conditions

Power supply

- Supply voltage range: 110 – 120 V; 220 – 240 V
- Power consumption: < 1A
- Nominal frequency: 50/60 Hz

Certification

- CE